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8 STERLING SAVINGS BANK, a
Washington state chartered
bank,

9 Plaintiff,

10 v.

11 FEDERAL INSURANCE COMPANY,

12 Defendant.

13 No. CV-12-368-LRS

14 ORDER DENYING DEFENDANT'S MOTION TO
DISMISS

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16 BEFORE THE COURT is Defendant's Motion to Dismiss pursuant to
17 Fed. R. Civ. Pro. 12(b) (6). (ECF No. 29). The Court heard oral
18 argument on September 6, 2012. This order is intended to memorialize
19 and supplement the oral ruling of the court that was delivered on
20 September 6, 2012.

21 **1. Background**

22 Defendant Federal Insurance Company ("Federal") moves to dismiss
23 Plaintiff Sterling Savings Bank's ("Sterling") action for Breach of
24 Contract, Bad Faith, Unreasonable Denial of a Claim, and Violation of
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1 the Consumer Protection Act (RCW 19.86) for failure to state a claim
2 upon which relief can be granted.

3 Sterling's suit is based on Federal's denial of a tendered claim
4 made on a liability insurance policy ("Policy") issued by Federal,
5 with a coverage period of June 15, 2009 to September 28, 2010. (ECF
6 No. 1). The Insuring Clause of the policy states that Federal will
7 pay "loss on account of any claim first made against such insured,"
8 for professional services and contains an additional endorsement that
9 Sterling purchased to cover "lending liability." (ECF No. 1).

10 Between November 6, 2007 and November 6, 2008, Sterling made a
11 series of four loans to Poleline Self-Storage ("Poleline") totaling
12 \$1,944,500 ("Loans"). Poleline failed to repay the outstanding
13 principle and accrued interest when it came due on June 1, 2009.
14 Sterling then filed a Complaint to collect on the Loans and foreclose
15 on the collateral. Poleline filed a counterclaim ("Original
16 Counterclaim") on April 12, 2010 alleging that Sterling failed to, per
17 agreement, apply proceeds from the final loan issued toward Poleline's
18 previously outstanding obligations. Though it is disputed whether the
19 Original Counterclaim contained a demand for money damages, none were
20 sought in the prayer for relief, and Sterling did not consider it a
21 damages claim but rather a claim for specific performance.

22 On August 20, 2010, Poleline filed an Amended Counterclaim
23 asserting (1) Breach of Contract, (2) Promissory Estoppel, (3)
24 Negligent Misrepresentation, and (4) Breach of the Implied Covenant of
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1 good Faith and Fair Dealing. In the Amended Counterclaim, Poleline
2 also alleged class action claims asserting that Sterling charged
3 excessive interest using the "365/360" method of computing interest.
4 The Amended Counterclaim undisputedly included claims for monetary
5 damages. On September 7, 2010, approximately three weeks after
6 Poleline filed the Amended Counterclaim, Sterling reported the claim
7 to Federal.

8 Section 8 of the Policy outlines the reporting and notice
9 requirements for coverage, and states in relevant part:

10 The Insured shall, as a condition precedent to exercising
11 any right to coverage under this Policy, give to the Company
12 written notice of any Claim as soon as practicable, but in
13 no event later than the earliest of the following dates: (1)
14 Sixty (60) days after the date on which any Insured first
15 becomes aware that the Claim has been made...

16 ECF No. 1 at 31.

17 Federal refused to accept the tender of defense of the Original
18 Counterclaim¹ because Sterling provided notice of the Original
19 Counterclaim nearly 90 days after being served, an alleged breach of
20 the 60 day notice provision and condition precedent to coverage.

21 On October 18, 2011, Federal set forth a policy reason for also
22 refusing coverage for the Amended Counterclaim. In a letter, Federal
23 asserted that the counterclaim and the Amended Counterclaim were

24 ¹ Sterling represented at oral argument that it was not seeking
25 coverage for the Original Counterclaim, which it viewed to be for
26 specific performance.

1 "Related Claims," in that they "arise from, or in consequence of the
2 same or related facts, circumstances, situations, transactions or
3 events" as those claims in the Original Counterclaim. According to
4 Federal, the Original Counterclaim and Amended Counterclaim constitute
5 one "Related Claim" first made on April 12, 2010, initiating the clock
6 on the 60 day Reporting and Notification Period requirements. Federal
7 also asserted several substantive policy exclusions that would
8 preclude coverage, including exemptions for disgorgement, fees or
9 charges, and remuneration.

10 Sterling contends that the Original and Amended Counterclaims
11 each assert different and unrelated claims because (a) the Original
12 Counterclaim asserted only individual, rather than class claims, (b)
13 the Original Counterclaim did not seek monetary damages whereas the
14 Amended Counterclaim did, and (c) that the Original Counterclaim was
15 based on the failure to apply loan proceeds appropriately while the
16 Amended Counterclaim was based, instead, on an alleged failure to
17 convert one of the loans as well as the alleged assessment of
18 excessive interest under the 365/360 interest computation language.

19 Sterling also replied that nothing in the Policy provided that
20 the reporting requirements for "Related Claims" relate back to the
21 time of the original "Claim," and that to read the policy to so
22 require was illogical. Sterling argues that, regardless of
23 relatedness, the Original Counterclaim did not qualify as a "Claim"
24 per the policy, and that the only "Claim" began when Poleline filed
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1 its Amended Counterclaim. This is because the Policy defines a
2 "Claim" as, in part, a written demand for monetary damages.

3 Sterling argues that the Original Counterclaim only demanded
4 specific performance. Sterling also argued that, under Washington
5 law, an insurer must perform under a policy regardless of the
6 insured's failure to provide timely notice so long as the notice is
7 made within the policy period and there is no "substantial prejudice
8 to the insurer, for which the insurer bears the burden of proof."

9 On January 3, 2012, Sterling reports it participated in mediation
10 with Poleline, and invited Federal to participate. Federal refused to
11 do so and continued to deny coverage. At the mediation, the parties
12 reached settlement as to the class action claims but not the
13 individual claims of Poleline, agreeing to pay out \$3.5 million in
14 exchange for the dismissal of the class action claims.² Sterling
15 continues to defend against the individual claims in the Amended
16 Counterclaim.

18 **2. Discussion**

19 **A. 12(b) (6) Standard**

20 A Rule 12(b) (6) dismissal is proper only where there is either a
21 "lack of a cognizable legal theory" or "the absence of sufficient
22 facts alleged under a cognizable legal theory." *Balistreri v.*
23 *Pacifica Police Dept.*, 901 F.2d 696, 699 (9th Cir. 1990). In

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² Sterling represents that settlement was a business decision rather
26 than any concession of unlawful actions by Sterling.

1 reviewing a 12(b) (6) motion, the court must accept as true all
2 material allegations in the complaint, as well as reasonable
3 inferences to be drawn from such allegations. *Mendocino Environmental*
4 *Center v. Mendocino County*, 14 F.3d 457, 460 (9th Cir. 1994); *NL*
5 *Indus., Inc. v. Kaplan*, 792 F.2d 896, 898 (9th Cir. 1986). The
6 complaint must be construed in the light most favorable to the
7 plaintiff. *Parks School of Business, Inc. v. Symington*, 51 F.3d 1480,
8 1484 (9th Cir. 1995). The sole issue raised by a 12(b) (6) motion is
9 whether the facts pleaded, if established, would support a claim for
10 relief; therefore, no matter how improbable those facts alleged are,
11 they must be accepted as true for purposes of the motion. *Neitzke v.*
12 *Williams*, 490 U.S. 319, 326-27, 109 S.Ct. 1827 (1989). The court need
13 not, however, accept as true conclusory allegations or legal
14 characterizations, nor need it accept unreasonable inferences or
15 unwarranted deductions of fact. *In re Stac Electronics Securities*
16 *Litigation*, 89 F.3d 1399, 1403 (9th Cir. 1996).

17 **B. Sixty Day Mandatory Notice Requirement**

18 The sixty day reporting and notice requirement in section 8 of
19 the Policy is, in the mind of the Court, ambiguous regarding its
20 application to this case. There is no express provision stating that
21 notice of a related claim is a condition precedent to coverage for
22 subsequent claims, although section 7(a) somewhat touches on the
23 issue. Moreover, Sterling disputes that the claims are in fact
24 related, and argues that the Original and Amended Counterclaims arise

1 from different allegations on behalf of Poleline, and different loan
2 transactions altogether with regard to the class action. There is also
3 argument over whether the Original Counterclaim was a "Claim" at all
4 under the terms of the policy, since it did not include a prayer for
5 money damages. Additionally, this section of the policy requires that
6 an insured provide notice of a claim "sixty (60) days after the date
7 on which any insured first becomes aware that the claim has been
8 made."

9 The language of an insurance policy in Washington is interpreted
10 in accordance with the way it would be understood by the ordinary man
11 buying insurance, 'even though a different meaning may have been
12 intended by the insurer.' *Ames v. Baker*, 68 Wash.2d 713, 716-17, 415
13 P.2d 74, 77 (1966). The requirement of awareness on the part of the
14 insured injects some level of subjectivity into determining whether a
15 claim has been made, and Sterling repeatedly asserts that the bank
16 did not believe the Original Counterclaim amounted to a "Claim" that
17 would invoke coverage. It is fundamental that ambiguities in the
18 policy must be construed against the insurer and in favor of the
19 insured. *Dairyland Ins. Co. v. Ward*, 83 Wash.2d 353, 517 P.2d 966
20 (1974). This rule applies with added force in the case of Exceptions
21 and Limitations to the policy's coverage. *Id.* Given the preference
22 for construing the aforementioned ambiguities in favor of the insured,
23 along with the cautious approach toward dismissing claims under Rule
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1 12(b)(6), the Court finds it would be premature to dismiss Sterling's
2 complaint at this juncture.

3 **C. Exclusions**

4 Federal also argues certain exclusions would preclude coverage
5 under the express terms of the policy, based on facts of the
6 underlying Idaho litigation (Case No. 12-2-01594-0) and subsequent
7 settlement. These exclusions primarily involve claims arising from
8 Sterling's use of the 360/365 method of calculating interest. Federal
9 first alleges that Sterling's interest overcharge settlement
10 constitutes disgorgement, and thus falls outside the definition of
11 "Loss" as provided in the policy. Second, Federal alleges that the
12 interest overcharge claims are precluded by policy exclusions for
13 "Fees and Charges" and "Rates of Return." Third, Federal contends
14 that Sterling's interest overcharge claims are precluded because they
15 represent "Unlawful Profit" or remuneration.

17 Sterling responds that Poleline has no standing to seek
18 disgorgement because Poleline had not made substantial payments on its
19 loan obligations, and there was thus no basis for excluding coverage
20 under a disgorgement theory. Regarding fees and rates of return,
21 Sterling alludes to the added endorsement, dated June 15, 2009, that
22 was purchased to extend coverage for professional services provided by
23 an insurer on behalf of a customer "for a fee, commission or other
24 monetary consideration." Regarding the exclusion for unlawful
25 remuneration or rates of return, Sterling argues that section 3Y of
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1 the Policy (containing the exclusion for guaranteed rates of return)
2 refers to claims brought by the bank's customers for minimum
3 performance or a rate of return that is promised by that bank to the
4 customer, not for rates that the bank is going to collect on its
5 loans. Sterling further argues that the Policy's coverage for Loan
6 Servicing includes, by express definition in the Policy, the keeping,
7 billing and disbursements of principal and interest. Lastly, Sterling
8 responds that The Honorable Judge Simpson, who presided over the
9 underlying Idaho litigation, never found Sterling's use of the 365/360
10 method to be unlawful.

11 Given the ambiguities in the insurance policy and the unsettled
12 nature of the record, it would be premature to dismiss the case.
13 Accordingly, Federal's motion for dismissal must be denied.

14 **IT IS HEREBY ORDERED:**

15 1. The Defendant's Motion to Dismiss Fed. R. Civ. P. 12(b) (6)
16 Motion to Dismiss (ECF No. 29) is **DENIED**.

17 **IT IS SO ORDERED.**

18 DATED this 18th day of September, 2012.

19 *s/Lonny R. Sukko*

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21 LONNY R. SUKO
22 UNITED STATES DISTRICT JUDGE
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